



# INDIVIPRO

## CARPETS & RUGS

### Congratulations on your purchase!

Indivipro carpets & rugs offers an extensive variety of quality carpets and tapestries, available in a wide range of materials such as wool, silk, linen, bamboo, viscose, polyamide and handwoven polyester, numerous color options, and available in almost all required sizes.

### Product specifications

**Material** **Canyon** is a hand-tufted rug collection made of thin wool and tencel. The fibers are products of nature and as with all natural products, a slight deviation in texture and colour may occur between dye lots.

### Maintenance

Tencel and thin wool fibers are derived from nature, and as with all natural materials, there may be slight variations in texture and color between dye lots. If precise color matching is necessary, please contact our customer service department, and we will provide a sample from the actual production for your approval before shipment.

During the initial months of use, it is common for some pilling to occur. This is not a manufacturing defect but rather a typical characteristic of these fiber types. The amount of pilling will gradually decrease after several weeks of use and will not affect the rug's durability, appearance, or quality.

Regular vacuuming not only cleans the rug but also helps restore the pile and improve its quality. Avoid using central vacuums or low-powered ones. It's also important to regularly rotate the rugs to ensure even exposure to light and wear across the entire surface. When furniture exerts pressure on the rug, consider using rug protection to prevent damage to the pile and preserve the overall appearance of the product.

Regular cleaning is essential to maintain the appearance of your rug. Use a high-quality vacuum cleaner with at least 2000W of power and vacuum in the direction of the pile. All rugs should be cleaned regularly, with lighter rugs requiring more frequent cleaning than darker ones. Avoid steam cleaning or methods involving significant temperature increases. For rugs containing Tencel, we highly recommend professional injection-extraction washing with low temperatures and low-pressure values. For deeper cleaning, please consult a specialized rug cleaning company.



### Colour

Because of the nature of the quality each rug has its unique colour. The colour may differ and depend on each dye bath. Always avoid direct sunlight. Longer periods of exposure to direct sunlight will damage the rug and lead to discolouring.

### Size deviation

Size deviations are up to about 3% possible. Because of the nature of this quality, this product can stretch a little bit.

### Colour fastness

4 or above (scale 1-5) [very good]

### Backing

The backing is made of polyester. Since it is used for the back side of the rugs there is no flame danger for backing as well. Polyester is a petroleum based material. This is as maximum eco-friendly as other petroleum based materials.

### Anti-slip

Anti-slip is available separately in two different fixed sizes, as a roll for installation or fitted custom made to the carpet.

### Extra information

Please do not store rolls packed longer than 3-4 weeks.

### Warranty

Please refer to our regular terms.



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